

Terms Of Service

Introduction

In this terms of service, it will break down all the information needed when working with JPStudios as a provider for any service or product that they will provide.

Agreement Of Work

By agreeing to have any service or product from JPStudios, you are agreeing to these terms of service in full. If these terms are not followed, JPStudios is able to follow up on any repercussions stated in this document. If you are not happy with this terms of service, you will not be able to agree to work with JPStudios unless a separate contract is agreed and signed by both parties.

Service/Products Provided

Requesting a service or product from JPStudios will be explained in detail by one of the team at the request of the service. If you agree to go forward with the service/product JPStudios is providing, this states that you are happy with what you will be providing and understand what has been explained. If the service/product you have received is incorrect to what has been defined, you are allowed to make a claim on the invoice sent out by getting in touch with the information provided in the subsection Making A Claim.

Quotes

For all services requested by JPStudios, a quote will be sent for an agreement on the service and price being provided. By agreeing to this quote, you are agreeing to have the service listed completed by JPStudios and agreeing to the price that has been laid out. This quote cannot be altered once agreed upon from either party. If additional services are requested, a new quote will need to be issued.

Invoices

Invoices for all services/products will be sent out to the provided email before the due date of the payment. The payment listed on the invoice will have to be paid in full (unless stipulated otherwise) by the due date of the invoice. If the payment is not made by the due date information can be found in the subsection Late Payments. If the invoice sent out is not as requested, there will need to be a reply sent to the invoice email with a detailed explanation on the issues. JPStudios holds to right to request evidence regarding your claim and if not seen correct, refuse the claim.

Late Payments

For all late payments to JPStudios, there will be an informational email sent out to the provided information updating on the payment and the situation. If the payment has not been made by the due date, JPStudios holds the right to remove the services/products provided immediately. If the payment has not been made within the first 14 days of the due date, JPStudios will add a 20% fee onto the invoice for late payment and £20 administration fee if there has been contact made via email, phone, or other forms of contact. If the payment has not been made within 21 days of the invoice due date, the late fee will be increased to 30% for the invoice. If the payment has not been made within 28 days, the late fee will be increased to 40% and legal action may be taken by JPStudios.

Making A Claim

To make a claim with JPStudios, you will have to email info@jpstudios.co.uk regarding the claim you would like to make. You will need to provide a detailed explanation of the claim that you would like to make, and provide the invoice number for the claim you are making. JPStudios holds to right to request evidence regarding your claim and if not seen correct, refuse the claim.

Accessibility

This document is available publicly via <https://jpstudios.co.uk/terms-of-service> and can be sent if requested via email or download link.

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Previous Versions

There are currently no previous versions